

**CASE STUDY:**  
Supported shared  
accommodation and  
nightly, self-contained  
temporary accommodation

## We do things differently and better, making HMOs a viable part of your broader housing solution

### The problems associated with shared accommodation stems from leaving people unattended together under one roof

#### We offer more than a roof

- Our homes are fully licensed for the council's exclusive use
- Our homes are located within the borough, are good quality, safe and immediately available
- Our homes can be viewed and vetoed by councils in advance of being taken on
- Our support and monitoring ensure people are safer, that no unwanted problems get out of hand, and that the individuals have a better chance in life
- Our quality self-contained homes can be rented on a nightly basis with total flexibility as demand changes - we adapt with it
- Our approach is cheaper than using hotel beds and will save you money by partnering with us for 12 months or longer

# The Housing Network

### Who we are

- A trusted provider of accommodation, managing over 1,200 self-contained properties and 350 shared accommodation rooms in more than 65 local authorities
- We work exclusively to provide self-contained temporary accommodation, supported shared properties, and other specialist accommodation
- Our team has over 40 years' experience supporting people in the housing market
- We have an extensive network for sourcing properties for social housing use, along with deep expertise in managing and maintaining properties and engaging with complex tenants
- Our head office is in Bedfordshire with a full time staff of almost 50 people along with multiple hubs across the UK

**"Having spent several months in a small hotel room, it's nice to be in a house with a bit more space. This place is quite comfortable"**

Resident, HMO in Portsmouth

Who we have partnered with:

## Portsmouth City Council

In March 2020 the government implemented the Everyone-In scheme, which meant over 50,000 rough and near rough sleepers in the UK were placed in self-contained accommodation, mostly in hotels.

By August 2020, Portsmouth City Council needed to move those individuals into shared and self-contained accommodation.

In August 2020, we sourced and supplied 60 HMO rooms and 30 self-contained studio/one-bed properties for Portsmouth City Council allowing them to move over 90 individuals out of hotels and place them in safe and appropriate accommodation.

**“When Portsmouth City Council needed to move a large number of service users out of hotels and B&Bs, The Housing Network supplied safe and secure accommodation in an incredibly short period of time”**

Operational Support Manager,  
Housing, Neighbourhood and  
Building Services,  
Portsmouth City Council



# 43

Separate properties  
supplied within a 5-week  
period in Portsmouth

### Our HMO commitment to you and our residents

- 1 We only use homes for up to seven people unless the configuration makes it safe to house more
- 2 We never house residents if there are more than three people to one bathroom
- 3 All properties that need to be licensed are licensed
- 4 We install and monitor CCTV in all common areas
- 5 We provide 24/7 maintenance to fix problems day or night
- 6 We provide each resident with the basic necessities when they move in (cutlery, crockery, linen, duvet, pillow, towels)
- 7 Each property is cleaned three times a week
- 8 We understand the challenges with shared accommodation and know how to support residents – our property and resident support managers are highly experienced
- 9 Our property and resident support managers will visit each property at least five times a week
- 10 Before anything, we listen to you and then provide homes based on your requirements

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